



TERMS & CONDITIONS

GENERAL

Deposit Requirement:

- A 40% deposit is required at the time of booking to confirm your reservation.

Cancellation Policy:

- Full Refund: Cancellations made 30 days or more before arrival will receive a full refund of the deposit.
- 50% Charge: Cancellations made between 21-29 days before arrival will result in a charge of 50% of the total booking amount.
- Full Charge: Cancellations made within 14 days of arrival will result in a charge of 100% of the total booking amount.

No-Show Policy:

- Failure to arrive on the scheduled date without prior notice will result in a charge for the full amount of the booking.

Payment:

- The remaining balance can be paid either prior to arrival or upon check-in at the hotel. Payments can be done via card payment, cash, or bank transfer.

Taxes:

- Government and municipality taxes are included in the total price of your stay.
- An additional Environmental Tourist Tax will be applied separately and added to your final payment.

Personal Documents:

- Upon arrival, guests must present valid identification such as passports or national ID cards.
- We comply with GDPR regulations, ensuring the confidentiality of your personal information.

Children Policy:

- Children 5 years and under stay free of charge when sharing existing bedding with parents.
- Children aged 6-15 years will incur an additional charge of €15 per night, and for the second child, an additional €10 per night.
- Guests aged 16 and above will be considered adults and charged the full adult rate.

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Room Service:

- Room service is available from Monday to Saturday until 1:00 pm.

Laundry Service:

- A laundry machine is available on-site for guest use at an additional charge, from 3:00 pm daily.

Linen & Towels:

- Bed linens are changed every three days.
- Towels are changed every two days, unless guests request more frequent changes.
- Beach towels are provided upon request free of charge.

Extra Beds & Cribs:

- A maximum of one extra child bed is allowed per room.
- Baby cribs, high chairs, and potty training toilet seats are available upon request, free of charge.

Pets:

- Pets are welcome upon request and can stay free of charge.
- Pet owners are responsible for their pets' behavior around other guests and in common areas.
- Guests must clean up after their pets, both in their rooms and around the hotel.

Barbecue Area:

- Guests may use the barbecue area upon request, free of charge.

Wi-Fi:

- Complimentary Wi-Fi is available throughout all villas.

Parking:

- Free private parking is available on-site (no reservation required for the guests).

Tennis Court:

- Use of the tennis court is included in the price of the stay. Guests can request the key and equipment (rackets, tennis balls, etc.) at any time.
- Non-residents can use the court for €15 per hour, subject to reservation and availability.

Staff Availability:

- Our staff is available to assist with any inquiries or requests, including recommendations for beaches, restaurants, and island activities.

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STUDIO VILLAS

Description:

- Studio Villas are single-floor apartments with a patio, roof terrace, fully equipped kitchen, double bed, bathroom, and a living room with a convertible sofa bed.

Capacity:

- One out of the four studios can accommodate up to four people, with two double beds. Please request this option in advance.
- Three out of four studios accommodate two people and one child.
- We offer four studios in the complex.

MAISONETTE VILLAS

Description:

- Maisonette Villas are two-floor apartments with a patio, upper balcony, two bedrooms with double beds, two bathrooms, a fully equipped kitchen, and a living room.

Capacity:

- The Maisonette Villa can accommodate up to 5 people, but it is recommended for family bookings, as housing five adults may not be comfortable. This must be requested in advance.
- We offer two maisonette villas in the complex.

ADDITIONAL VILLA INFORMATION

Kitchen Facilities:

- All accommodations feature a fully equipped kitchen.

Meals:

- No meals are included in the room rate.

RIGHT TO REFUSE SERVICE

We reserve the right to refuse service or cancel reservations at our discretion, including but not limited to instances of inappropriate behavior, non-compliance with hotel policies, or circumstances where guest actions may compromise the comfort, safety, or wellbeing of other guests or staff. In such cases, the hotel may cancel the booking without liability, and any payments made will be refunded in accordance with our cancellation policy.